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To: Commissioner for Patents for Examiner Karen C. Tang Group Art Unit 2151	Facsimile No. 571/273-8300
From: Carrie Parker Legal Assistant to Lisa Yociss	No. of Pages Including Cover Sheet: 14
Enclosed herewith: <ul style="list-style-type: none">• Transmittal; and• Response to Office Action.	
Re: Application Serial No. 09/978,352 Attorney Docket No. AUS920010760US1	
Date: Thursday, April 27, 2006	
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APR 27 2006

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Ahrens, Jr. et al.

Serial No.: 09/978,352

Filed: October 16, 2001

For: Data Processing System, Method,
and Product for Reporting Loss of
Service Application

Group Art Unit: 2151

Examiner: Tang, Karen C.

Attorney Docket No.: AUS920010760US1

35525

PATENT TRADEMARK OFFICE
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<p><u>Certificate of Transmission Under 37 C.F.R. § 1.8(a)</u></p> <p>I hereby certify this correspondence is being transmitted via facsimile to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, facsimile number (571) 273-8300 on <u>April 27, 2006</u>.</p> <p>By: <u>Carrie Parker</u> Carrie Parker</p>
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TRANSMITTALCommissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

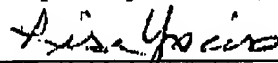
Sir:

ENCLOSED HERewith:

- Response to Office Action

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0447. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0447.

Respectfully submitted,



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§ Examiner: Tang, Karen C.
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on April 27, 2006
By: Cassie Parker
Cassie Parker

RESPONSE TO OFFICE ACTION

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No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0447. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0447.

In response to the Office Action of January 30, 2006, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.